

# The Pro Computer Service LLC

ANTHONY W. MONGELUZO, CHIEF EXECUTIVE OFFICER

*Medford*

**A**nthony W. Mongeluzo started out in 2001 with a telephone and a stack of business cards.

Over the next six years, hard work and word of mouth helped him create one of the state's leading providers of information technology solutions for business and residential clients.

His company, The Pro Computer Service LLC, counts a staff of 16 full-time employees and annual revenue that topped \$1 million in 2006. New clients have been signing up at a rate of up to 40 per month.

Acquisitions have added to the company's growth. In 2005, Pro Computer purchased the 9th Dymension, a Web development firm in Medford. Last year the company bought Micro Medic Inc. in Newark, Del.

The company's product mix includes a tool known as ProActive, a network monitoring and remote-assistance program that lets the company's technicians know immediately of any problems requiring their attention.

Pro Computer has tailored other



services to the needs of specific industries, such as manufacturing and the mortgage business. Specialty products assist with inventory management, human-resource management and compliance with minimum-wage laws, among other tasks.

To keep the innovations coming, Pro Computer holds monthly meetings for employees to bring up ideas, many of which have become reality.